



CiF Office of New Technologies chief Rafael González has announced the successful completion of the administration's bid to take its directory of services paperless. The project dates back to the final quarter of 2016, when the related applications were first acquired and installed by the Council.

The process of going digital got under way January 1 and concluded August 31. According to the councillor, the overhaul will mean that “the same formalities and requests are going to become significantly easier”. “Two years ago, we offered 15 of our services online,” explained González, “the rest required an in-person visit”. Now, he says, absolutely all of them—some one hundred—can be done online.

To date this year 30,727 administrative formalities have been carried out on the web. Some of the most popular are proof of residency/travel certificates (16,608), renewals of a la Savina parking pass (3,026), invoice submissions (2,428), fishing permits (245), summer school registrations (178), early enrolment for students of the music school (118), small construction permit requests (108).

González called the effort to digitalise formerly paper-based procedures “an incredible opportunity for us to improve our resident services and response time”.

### **Línea Verde**

The councillor reminded residents of the app, Línea Verde, that lets people easily notify the Council of black spots around the island.